



Special Rates

Valid as of June 2021

All values are expressed in EUR inclusive of VAT.

ACN reserves the right to change the terms and prices in this Price Guide.

ACN Communications France SAS

Adresse du siège et adresse postale:
9/11, allée de l'Arche, Tour Egée, Paris La Défense, 92671
Courbevoie Cedex, France
SAS au capital social de €37 000
RCS PARIS B 451 364 889

ADDITIONAL FEES

	PRICE
Replacement of a lost SIM	5,00 €
Late Payment Fee	7,50 €
Failed Payment Fee	4,00 €
SIM Card	1,00 €
Early Termination Fee	Remainder of contract (the rest of the monthly payments)

You can change your JOi Mobile number, replace your SIM (if it's stolen or faulty) and amend your price plan free of charge.

ADDITIONAL FREE SERVICES

SERVICE	AVAILABILITY
Voicemail from France	By Default
Number Presentation	By Default
Parental Controls	On Demand
Call Waiting	On Demand
Directory Listing	On Demand
Disable Number Presentation	On Demand
Deactivate Voicemail	On Demand
Bar Incoming Traffic (Voice/SMS)	On Demand
Bar Outgoing Traffic (Voice/SMS)	On Demand
Bar Incoming and Outgoing Traffic (Voice/SMS)	On Demand
Bar Incoming SMS	On Demand
Bar Outgoing SMS	On Demand
Bar Roaming Service (this service is enabled by default on all automatically activated JOi SIM cards)	On Demand
Bar Data Roaming	On Demand
Block Internet (this service is enabled by default if no internet option has been bought)	On Demand
Bar International Outgoing Traffic (this service is enabled by default on all automatically activated JOi SIM cards)	On Demand